



Vola Co Pty Ltd t/as Vola Co Logistics | ABN 64 656 948 604

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**Head Office:**

14 Whimbrel St, Port of Brisbane QLD 4178  
PO Box 7111, Hemmant QLD 4174

Queensland | New South Wales  
Victoria | Western Australia

*Logistics Your Way*

**Proudly Prepared for:**

**Presented By:** Lillie Denton  
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**"Vola Co is a Specialist Logistics and Road Transport Organisation Which Focuses on Providing Outstanding Services to its Clients Australia Wide."**

**Brief Company Snapshot**

Vola Co is an Australian Privately Owned Company

Director: Lillie Denton

From humble beginnings as a Brisbane based concrete segment and pre-cast transport operation, Vola Co has steadily grown by continually developing our network of clients and expanding and updating our transport services and recruiting the best team. Vola Co now offers an array of warehousing and transport services nationally.

Focusing on customer satisfaction whilst maintaining a prominent level of safety, our services include the logistics of the below:

- General Freight
- Palletised Freight
- Machinery and Over Dimensional Freight
- Import Freight Services, Air and Sea
- Export Freight Services, Air and Sea
- Hotshots Nationally
- FCL and FAK Container Services
- Wharf Break Bulk and Underhook Services
- Container Pack and Unpacks
- Fumigation and Pad Hire Services
- Biosecurity (BC1) Certified
- Bond Store (77G) Certified
- General and LCL Freight Warehousing

**Service Commitment**

The reliability and efficiency of our logistics and road transport services nationally are paramount to the capability of providing your organisation with an outstanding and timely transport service.

Our management systems ensure that we are constantly developing and implementing new and innovative ways of delivering an improved service to our clients. Our primary focus is to deliver worlds' best practice freight delivery service with a strong commitment to personalised customer service, WH&S and environmental requirements.

**Freight Management Systems**

Vola Co utilises an Electronic Management System, FreightTracker to monitor all freight distribution nationally.



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You will always remain informed regarding the movement of your consignment each and every time. Our Freight Management System (FMS) allows our team to monitor the movements and the exact location of any one consignment nationally. Simply contact your designated representative, provide them with your FMS delivery ID number and our staff will be able to provide you with an update of your freight and its location. This is all part of our integrated GPS systems fitted to our vehicles to insure your freight arrives safely

### **Staff Training**

Vola Co has implemented a strictly defined and integrated administrative, driver and vehicle management and OH&S system into the company's operations. All company Employees and Contract personal formally undertake during induction, that they will comply with Company directives and legislative requirements to achieve workplace best practice.

Vola Co also understands and recognises that as the first and last point of contact, our transport operators play a key role in the overall impression of our company and its role within the transport industry. As such, a strong commitment is given to driver and fleet presentation, safety, and the environmental requirements.

We adopt a strict policy of employing only the best and most suitably qualified staff available, who not only understand their role within Vola Co but also their broader commitment to both our valued customer's needs and the community.

### **Fatigue Management**

Every driver who joins Vola Co is fully trained, monitored and reviewed in their respective or specific role. Compliance with all statutory requirements is paramount. Our compliance manager constantly reviews our self-regulatory accreditation systems and driver activities for any non-conformances.

Employees are also given the opportunity to develop their skills in other operations within Vola Co including administration and operations. This helps to develop a well-rounded employee that can multitask and who also understands the importance of a prominent level of quality and customer service.

Vola Co has established an enviable reputation as a highly dependable and reliable logistics, Transport, and project management company.

### **Key Clients and Major Projects Include:**

- **LBB JV: Clem 7 Tunnel**  
(Leightons, Baulderstone Hornibrook, Bilfinger Berger Joint Venture)
- **Airport Link Tunnels:**  
Thiess, John Holland
- **D2G Alliance: Dinmore to Goodna upgrade**  
(Abigroup, Fulton Hogan, Seymour Whyte Constructions, SMEC Australia and Parsons Brinckerhoff Australia)



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- **Laing O'Rourke** (Various Shopping Centre upgrades)
- **Mak Max (Taiyo Membrane Corporation)**
- **Skyreach** (Machinery nationally)
- **Baiada Poultry** (Red Rooster stores QLD)
- **Pizza Capers** (QLD Stores)
- **Domino's** (QLD stores)
- **Collins Food Group** (QLD KFC stores)
- **J.H Leavy and Co** (Produce)
- **Roadtek** (Department of Transport and Main Roads)
- **H.E Heather & Sons** (Produce)
- **Mainfreight** (Produce, Import & Export)
- **Royal Wolf Containers** (Container movements Australia wide)
- **C.T Freight Forwarding** (General, Palletised & time critical)
- **Ingham's Chicken** (Red Rooster and KFC stores QLD)
- **FM Global Logistics** (FAK, FCL and LCL QLD, VIC and NSW)

### **Our Fleet**

As safety and reliability are paramount to the continued success of our business, Vola Co adopts a policy of regularly updating its fleet to remain compliant with the current Euro Emissions Standards.

Our fleet consists of body truck tautliners, body truck fridge vans, Single trailer, B-Double and Triple rated primer movers. All equipment is maintained through our own workshop with a strong emphasis on preventative maintenance servicing.

### **Health and Safety Policy**

Integral to the culture of the organisation, Vola Co is committed to providing a workplace free from injury and illness.

We believe that providing a safe, secure working environment for our employees, contractors and visitors and managing public safety issues in all our activities directly benefits our business by:

- Enabling our people to pursue our business objectives confidently and efficiently
- Building a good reputation with all stakeholders,
- Reinforcing our values of integrity, commitment, results focus, and teamwork.

### **Insurance**

Vola Co is proud to offer **Marine/Cargo, Carriers Goodwill and Warehousing Contents Insurance** for all our Warehousing and Transported goods.

- \$1,000,000 in any one conveyance or location
- Physical loss or damage caused by
- Loading or unloading
- Theft, pilferage, or non-delivery
- Rain, water, and / or hail
- Fire, explosion, lightning, or flood
- Collision
- Overturning or jack-knifing
- Hijacking or armed hold-up



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We recommend insurance and customers are advised to seek appropriate insurance coverage through their licenced insurer or broker should our cover not suffice.

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### **Policy Statement**

To achieve our goals **all Managers and Supervisors** of staff are responsible for:

- Maintaining a safe work environment and culture, safe equipment and tools, appropriate training and safe ways of working by applying sound risk management methods to proactively identify, assess and control hazards and risks associated with all activities.
- Allocating appropriate resources to manage health and safety commensurate with the level of risk.
- Implementing the Health and Safety Management System.
- Communicating and consulting with employees, contractors, and others as necessary and providing a suitable forum for employees to raise health and safety issues.
- Ensuring compliance with applicable Acts, Regulations, Codes and Standards.
- Ensuring Employee compliance with this policy and the application of an employee safety management system where appropriate.
- Establishing relevant personal and workgroup performance measures and monitoring performance.
- Conducting audits / inspections, investigating incidents, and reviewing the effectiveness of efforts - always acting to improve.

### **Environmental Management Commitment**

Reflecting its role in the sustainable management and conservation of Australia's environment, Vola Co is committed to minimising its own ecological footprint by pursuing environmental best practice and the prevention of pollution throughout its entire operation.

Through a process of continual improvement, our company aims to lead its service providers and suppliers in effective and efficient operational practices, providing a role model for others to follow.

Through our policy of **"rethink, reduce, reuse, repair and recycle"** the company will. Identify, review, and manage our environmental impacts, potential risks, and opportunities for improvement.

Any goods (of a chemical nature or otherwise) carried or used by the company are handled in a legal and safe manner with adequate provision for handling any incident, anywhere.

Vola Co is committed to continually develop and implement an Environmental Management Program to improve performance and realise opportunities for an environmentally positive contribution.



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Current initiatives include the reduction of our landfill waste, greenhouse gas emissions, and other pollution. Other initiatives include further reduction of our consumption of power and water and to employ environmental considerations in purchasing decisions, such as vehicle replacement to comply with the latest Euro NCAP Standard.

**Summary**

In this presentation I have outlined various aspects of our company and the services we are able to offer.

I am confident that with our level of customer service and expertise, together with our experience and eagerness to deliver and outstanding service, that we can meet your needs in a professional, reliable, and cost-effective manner.

I trust that the information provided in this presentation gives you a better understanding of the services that we can offer and look forward to developing a mutually beneficial business relationship.

Should you have any further questions please do not hesitate to contact me.

Thank you once again for the opportunity that you have provided Vola Co in presenting this information to you.

Yours Sincerely

Lillee Denton  
Director

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